

PRODUCT ANNOUNCEMENT

WebEOC[®] Fusion

Version 2.0.5.2

This document highlights important release changes to your system. With questions about changes not covered in this document, please contact your Client Services Manager. Further information can be found in the Fusion Administrator Guide.

Improved Security

Several changes have been made to WebEOC Fusion to improve overall security.

As a Fusion administrator, you must now have a password that complies with the following standards:

- Strong passwords – Your password must be at least eight characters in length, and contain at least one upper case letter, one lower case letter, and one number.
- Changing passwords – You must supply your current, valid password to access the change password feature.
- Password history – You cannot reuse a password for the specified number of times configured in the **Password History** field of your WebEOC Fusion system.
- Password auto-complete – The password field no longer attempts to auto-complete the value. This browser feature is disabled for this field.

In addition, you are no longer allowed to have multiple sessions of Fusion open at one time.

Customer Support Center Contact Information

If you have a problem or a question that is not covered in the documentation, please contact the Customer Support Center. The Customer Support Center is open Monday through Friday, 8:30 a.m. to 7 p.m. EST. Call toll free 877-771-0911 or e-mail at support@esi911.com.

You can also create a Support Ticket from the Client Hub.

For emergencies during non-business hours, contact the Intermedix[®] Call Center at 1-888-735-9559. International customers can call 717-657-8200 or 808-457-1916.