PRODUCT ANNOUNCEMENT

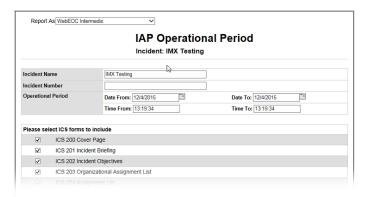
WebEOC® Incident Action Plan (IAP)

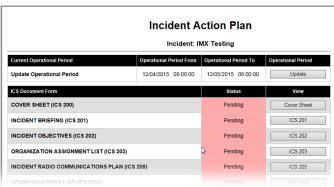
Version 1.0.0

This document highlights important release changes to your system. If you have questions about changes not covered in this document, contact your Client Services Manager.

New Incident Action Plan (IAP) Board Set

The Incident Action Plan board set, a newly revised add on for WebEOC, enables users to develop an unlimited amount of incident action plans and, in turn, use such action plans on a variety of incidents. With the option of using up to fifteen different ICS forms from FEMA, including the Organizational Assignment List (203), and the Daily Meeting Schedule (230), the IAP board set makes charting incident objectives or issues simpler, quicker, and more efficient than ever.





This new version of the IAP board set also includes Template and Publishing components. The Template component allows for the creation of a pre-established library of IAPs that can be accessed as needed. The Publishing component lets you keep a historical record of your IAPs for each operational period.

Customer Support Center Contact Information

If you have a problem or a question not covered in the documentation, please contact the Customer Support Center. The Customer Support Center is open Monday through Friday, 8:30 a.m. to 7 p.m. EST. Call toll free at 877-771-0911 or email Support@esi911.com.

You can also create a Support Ticket from the Client Hub.