

# WebEOC<sup>®</sup> IPAWS Messaging

## Product Announcement

### Version 3.3.0.0

This announcement describes changes made to the *WebEOC IPAWS Messaging* add-on for the 3.3.0.0 release. If you have questions about changes not covered in this document, contact your Client Services Manager.

### Updated for WebEOC 8.2

*IPAWS Messaging* has been updated for compatibility with WebEOC 8.2.

### Customer Support Center Contact Information

If you have a problem or question not covered in the documentation, please contact the Customer Support Center. The Customer Support Center is open Monday through Friday, 8:30 a.m. to 7 p.m. EST. Call toll free at 877-771-0911 or email [Support@esi911.com](mailto:Support@esi911.com).

You can also create a Support Ticket from the [Client Hub](#).

For emergencies during non-business hours, contact the Intermedix<sup>®</sup> Call Center at 1-888-735-9559.