WebEOC® Mapper Lite

Version 1.5.0.3 (WebEOC 7.x) and 1.6.0.2 (WebEOC 8.x)

This document highlights important release changes to your system. If you have questions about changes not covered in this document, contact your Client Services Manager.

Note: *This PA addresses Mapper Lite 1.5.0.3 and 1.6.0.2, compatible with WebEOC 7.x and 8.x respectively.*

Resolved Map Display Issue

Changes implemented by MapQuest resulted in *Mapper Lite* users seeing a repeated image instead of the map. To resolve this issue, *Mapper Lite* now uses an alternative service for map data. This alternative service has made the map once again visible to users. However, due to this change by MapQuest, the previously available hybrid and satellite map views have consequently been discontinued.

Intermedix is currently developing a new mapping solution to better meet client needs. The new solution, featuring improved map services and more robust geocoding capabilities, is expected to be available later this year.

Customer Support Center Contact Information

If you have a problem or question not covered in the documentation, please contact the Customer Support Center. The Customer Support Center is open Monday through Friday, 8:30 a.m. to 7 p.m. EST. Call toll free at 877-771-0911 or email Support@esi911.com.

You can also create a Support Ticket from the Client Hub.

For emergencies during non-business hours, contact the Intermedix® Call Center at 1-888-735-9559. International customers can call 717-657-8200 or 808-457-1916.