

PRODUCT ANNOUNCEMENT

WebEOC[®] Mapper Lite

Version 1.6.0.1

This document highlights important release changes to your system. If you have questions about changes not covered in this document, contact your Client Services Manager.

Enabled Access to Mapper Lite

The issue causing *Mapper Lite* to show a continuously white loading screen for new WebEOC 8.0 users has been resolved. New users can now properly access the plugin and view the map without error or delay.

Customer Support Center Contact Information

If you have a problem or a question that is not covered in the documentation, please contact the Customer Support Center. The Customer Support Center is open Monday through Friday, 8:30 a.m. to 7 p.m. EST. Call toll free at 877-771-0911 or email Support@esi911.com.

You can also create a Support Ticket from the [Client Hub](#).

For emergencies during non-business hours, contact the Intermedix[®] Call Center at 1-888-735-9559. International customers can call 717-657-8200 or 808-457-1916.