

PRODUCT ANNOUNCEMENT

WebEOC[®] Mapper Pro

Version 4.1.0.2

This document highlights important release changes to your system. If you have questions about changes not covered in this document, contact your Client Services Manager. Further information can be found in the Online Help.

Enabled Access to Mapper Pro

New users of WebEOC 8.0 can now open Mapper Pro without seeing a perpetually blank loading screen. This allows seamless access to the plugin and its associated features.

Customer Support Center Contact Information

If you have a problem or a question that is not covered in the documentation, please contact the Customer Support Center. The Customer Support Center is open Monday through Friday, 8:30 a.m. to 7 p.m. EST. Call toll free 877-771-0911 or e-mail at support@esi911.com.

You can also create a Support Ticket from the [Client Hub](#).

For emergencies during non-business hours, contact the Intermedix[®] Call Center at 1-888-735-9559. International customers can call 717-657-8200 or 808-457-1916.