PRODUCT ANNOUNCEMENT

WebEOC® Mapper Professional

Version 4.0.1.2

This document highlights important release changes to your system. If you have questions about changes not covered in this document, contact your Client Services Manager.

*This PA addresses Mapper Professional 4.0.1.2, compatible with WebEOC 7.x versions.

Removed Previous Values from Map View

After data, such as a vehicle's status or location, is updated in a Live Feed, Mapper removes previous values and displays only the newest data on the map. Clutter on the map is thus avoided, and you remain informed of the most recent developments each time the map refreshes.

Customer Support Center Contact Information

If you have a problem or a question that is not covered in the documentation, please contact the Customer Support Center. The Customer Support Center is open Monday through Friday, 8:30 a.m. to 7 p.m. EST. Call toll free at 877-771-0911 or email Support@esi911.com.

You can also create a Support Ticket from the Client Hub.

For emergencies during non-business hours, contact the Intermedix® Call Center at 1-888-735-9559. International customers can call 717-657-8200 or 808-457-1916.