



WebEOC[®] Mapper Professional

Product Announcement

Version 4.2.0.0

This announcement describes changes made to the *WebEOC Mapper Professional* add-on for the 4.2.0.0 release. If you have questions about changes not covered in this document, contact your Client Services Manager.

Updated for WebEOC 8.2

Mapper Professional has been updated for compatibility with WebEOC 8.2.

Customer Support Center Contact Information

If you have a problem or question not covered in the documentation, please contact the Customer Support Center. The Customer Support Center is open Monday through Friday, 8:30 a.m. to 7 p.m. EST. Call toll free at 877-771-0911 or email Support@esi911.com.

You can also create a Support Ticket from the [Client Hub](#).

For emergencies during non-business hours, contact the Intermedix[®] Call Center at 1-888-735-9559.