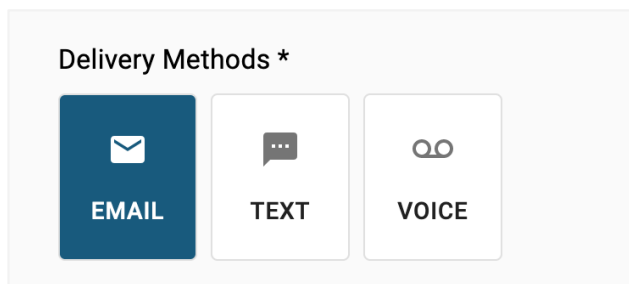# Ad-Hoc Notifications Plug-In 1.16.0 Release Notes

These notes describe enhancements introduced in the Ad-Hoc Notifications Plug-In 1.16.0 release for eICS that is scheduled for Wednesday, April 14, 2021. More information is available through your solution or by contacting the Juvare Support Center at 877-771-0911 or support@juvare.com.

New Delivery Method

Now, in addition to text and voice delivery methods, you can send notifications through email. This recently added feature offers an easy way to increase the likelihood of contacts successfully receiving notifications.

Note: This feature has been turned on and already appears in your solution.

Rich Text Editor for Email

Helping you create clean, easy-to-read emails, the rich text editor has been expanded, allowing you to select the font, font size, font color, paragraph alignment, and more while composing your emails.

Escalation Delivery

Escalation delivery allows you to sequence the delivery of notifications so that one method at a time is utilized until contact is made. For example, email is the first delivery method used. If the email is not answered in the allotted time, the notification will be sent via text message. If the text is not answered in the allotted time, then the notification will be sent by phone call.

You can specify the wait time between delivery attempts and the number of times the voice notification is attempted. All delivery attempts cease once contact has been made.

Enhancements

Various usability and performance enhancements were enacted.