

## Ad-Hoc Notifications Plug-In 1.18.0 Release Notes

These notes describe enhancements introduced in the Ad-Hoc Notifications Plug-In 1.18.0 release for eICS that is scheduled for Wednesday, May 12, 2021. More information is available through your solution or by contacting the Juvare Support Center at 877-771-0911 or <a href="support@juvare.com">support@juvare.com</a>.

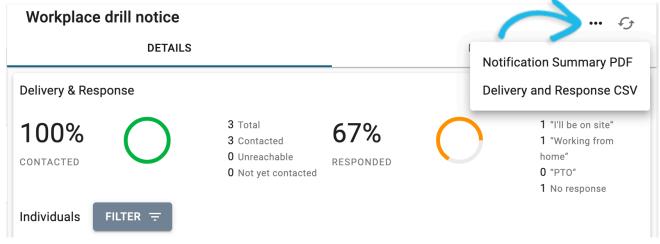
## Templates

Now, in addition to creating and using templates, you can share message templates. To share templates, simply add associated facilities to the Share list. Facilities on the list will find the shared templates available on their templates tab. This allows users from a parent organization, such as a facility group or coalition, to share templates with facilities across the state, for example at the county level, and vice versa.

NEW TEMPLATE	: +		Search	Q
SENT	DRAFTS	TEMPLATES	_	
Sender	Name		Date and Time	
Juvare	Weather alert: Tornado watch	I	May 6, 2021, 18:38:02	SHARE 🖉
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## Reports

The Notification Summary PDF report is now available through the statistics page. This report
allows you to export data about a sent notification, including all main notification fields and
parameters. Additionally, a statistical summary of delivery and response progress, a response
breakdown over time (15-minute increments), and a detailed list of recipients with their last status
are provided in the exported Portable Document Format (PDF).



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• The Delivery and Response CSV report is now available through the statistics page. This commaseparated values (CSV) report allows you to export sent notification data for a detailed look at how and when each recipient was contacted and what their response or status was after each contact attempt. Exporting this data gives you an opportunity to further analyze it and, if necessary, create new reports.

## Resolutions

Minor issues related to usability and navigation were resolved.