eICS™ 4.12 Release Notes

These notes describe enhancements introduced in the eICS 4.12 release scheduled for Thursday, May 6, 2021. More information is available through your solution or by contacting the Juvare Support Center at 877-771-0911 or support@juvare.com.

Resource Requests Pagination

Pagination of the resource requests list was introduced to improve the user experience. Now, you can define how many requests appear on a page and quickly move between pages, making it easier to find specific requests. Also, when using the same browser, the solution remembers your status filter and pagination preferences.

Incident Messages Pagination

Pagination of incident messages was introduced to improve the user experience. Now, you can define how many messages appear on a page and quickly move between pages, making it easier to find specific messages. Likewise, you can filter messages by all positions, an active ICS Chart position, or My Messages.

Incident ICS Chart

The incident ICS Chart was enhanced to better accommodate response tracking updates. When working with the ICS Chart during an active incident, now the chart is updated when you click Refresh and only individual positions are updated instead of the whole chart. These changes to the update process make it easier to navigate the chart, locate a position, and make updates, while at the same time staying abreast of other people's updates.

Resolutions

An issue that prevented the person assigned to the Incident Commander position from ending the incident has been resolved.