

eICS[™] 4.14 Release Notes

These notes describe enhancements introduced in the eICS 4.14 release scheduled for Thursday, September 2, 2021. More information is available through your solution or by contacting the Juvare Support Center at 877-771-0911 or support@juvare.com.

Consent for Text Messaging

When a new phone number for text messaging is added to a contact in eICS, a message requesting consent for text messaging is automatically sent to the number. This message now includes the contact's organization name, to help them better recognize, understand, and provide consent for receiving text messages through eICS.