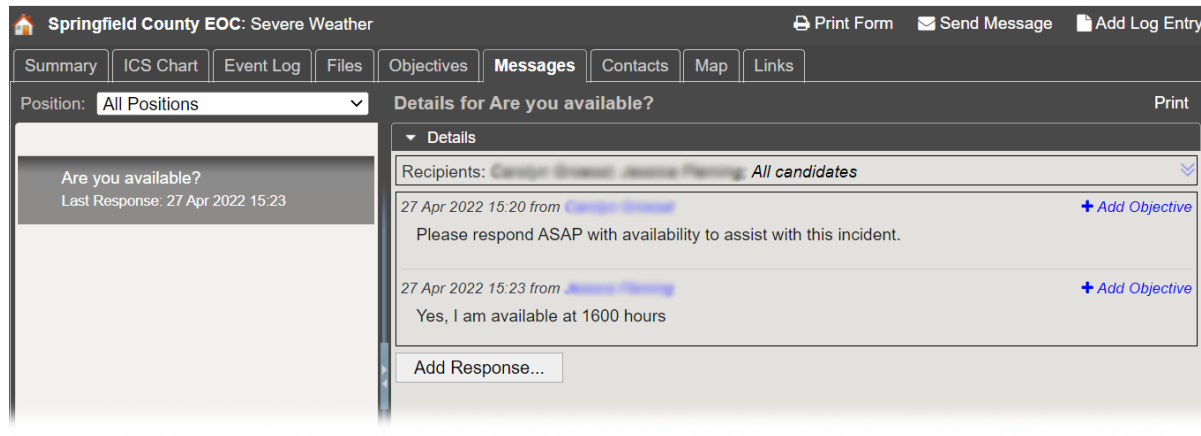


## eICS™ 4.17 Release Notes

These notes describe highlights of the eICS 4.17 release scheduled for Tuesday, May 3, 2022. More information is available through the help in your solution or by contacting the Juvare Support Center at 877-771-0911 or [support@juvare.com](mailto:support@juvare.com).

### Incident Messaging

During an incident, on the Messages tab, message recipients are now listed at the top of the Details section, making it easier to identify recipients and read messages.



### Assign Regions to Facilities

Facilities in eICS can now be associated with emergency preparedness regions. This association allows you to send facility and incident details to boards in WebEOC for mapping and monitoring.

### Resolution

An issue that affected the synchronization of incidents between eICS and EMResource was resolved. After this release, resources that were not synced due to this issue will synchronize the next time your facility starts or ends an eICS incident.