

## eICS™ 4.5.0 Release Notes

These notes describe highlights of the eICS 4.5.0 release scheduled for Monday, June 8, 2020. More information is available through your solution or by contacting the Juvare Support Center at 877-771-0911 or [support@juvare.com](mailto:support@juvare.com).

### Facility Types

Updated Facility types to sync with Juvare Exchange (JX)-supported Facility types and sub-types. All eICS Facility types now correspond with JX Facility types and sub-types.



### Incident Locations

Updated the field requirements for incident locations shared with JX. The incident location type must now be defined for each incident location shared with JX.

**Note:** Enhanced data integration allows incident locations synced with JX to be shared with WebEOC. This subscription-based premium add-on feature streamlines cross-solution capabilities and is available in a future release.

## Account Management

- Updated account settings so that account roles can only be managed by those with appropriate administrator rights.
- Added hierarchical account settings, establishing permissions as follows:
  - Domain administrators can manage account domain and facility roles within their specific domain.
  - Facility administrators can manage account facility roles within their specific facility.

## SSO

- Resolved an issue that prevented users from being able to switch from other Juvare solutions to eICS when SSO authentication is used.
- Resolved an issue that prevented facility groups from selecting the SSO authentication method for new contacts. Administrators of facility groups can now select the SSO authentication method for facility groups.

## Reporting

Resolved an issue that prevented non-healthcare users from printing the ICS 213 form when creating an incident report. The ICS form can now be printed by users not affiliated with a healthcare facility.

## Messages

Resolved an issue in which the new message indicator does not clear for viewed messages. The new message indicator now clears once messages are viewed.

## Improvement Plan

Resolved various issues related to editing the Improvement Plan and viewing history when in Action View mode.

## Email Security

Updated email security settings for new accounts. For enhanced security, the link contained in the welcome email message to access the account and set its password now expires when you click on it and enter a valid phone number as directed. If you are unable to set a password in the allotted time, a new link is required. Administrators can generate a new email or set a temporary password when this occurs.