

## eICS™ 4.52 Release Notes

These notes describe highlights of the eICS 4.52 release scheduled for Monday, December 12, 2022. More information is available through the help in your solution or by contacting the Juvare Support Center at 877-771-0911 or [support@juvare.com](mailto:support@juvare.com).

**Note:** For technical reasons, eICS version numbering is advancing from 4.20 to 4.52 with this release.

### Juvare Login Services

The migration to Juvare Login Services for user account and identity management was completed. Now, you can use your login email to access your account through the Juvare sign-in page at <https://login.juvare.com/>.

### Internet Explorer No Longer Supported

Microsoft's support for Internet Explorer officially ended on June 15, 2022. As a result, access to eICS through Internet Explorer is no longer supported by Juvare. To ensure the best experience, you are encouraged to access eICS using the latest version of Microsoft Edge®, Google Chrome®, Firefox® or Safari®.

### Resolution

- An issue that allowed some users to view incidents when they were not yet assigned was resolved.