

eICS™ 4.6.2 Release Notes

These notes describe highlights of the eICS 4.6.2 release scheduled for Monday, November 30, 2020. More information is available through your solution or by contacting the Juvare Support Center at 877-771-0911 or support@juvare.com.

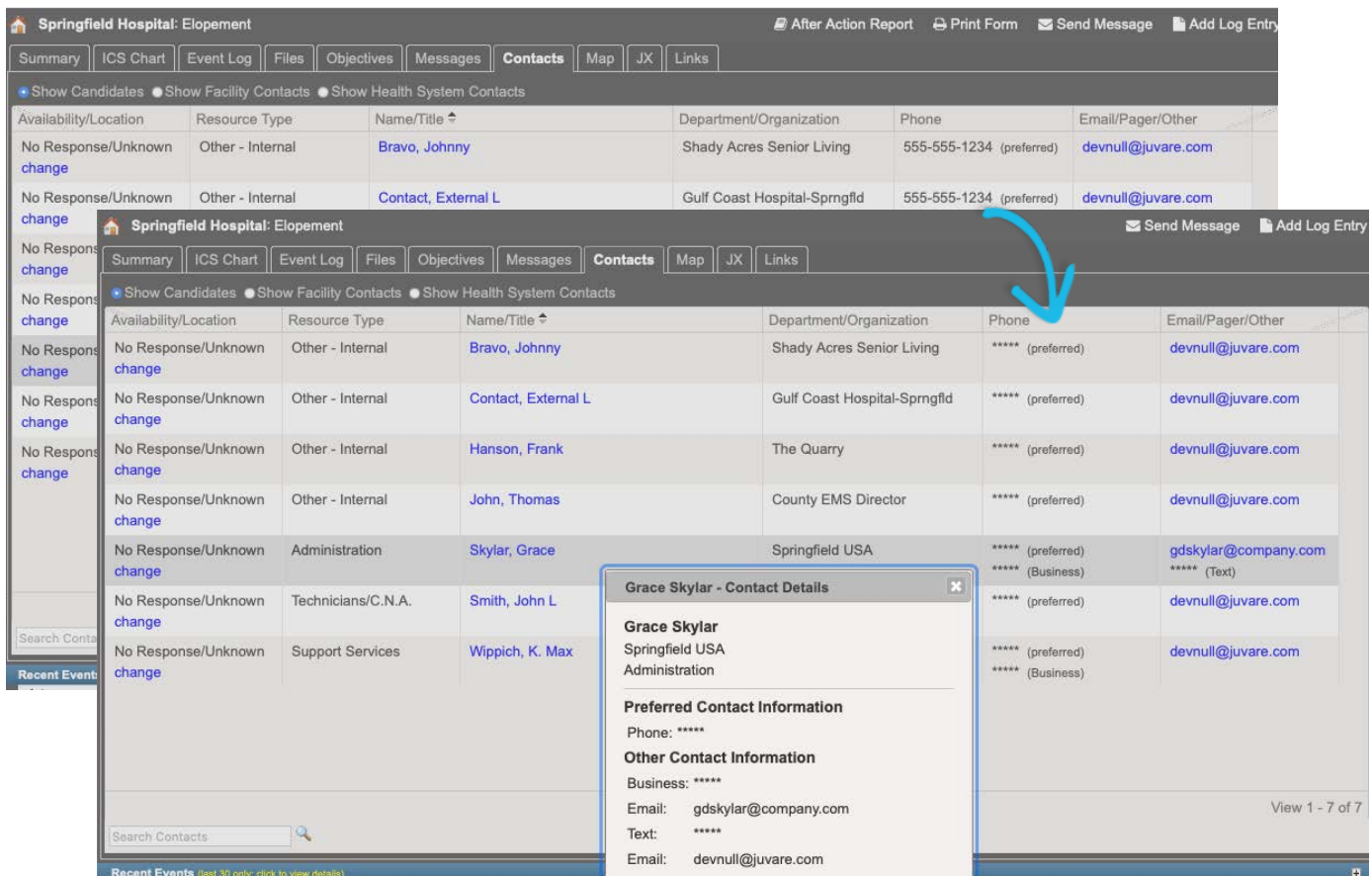
Protected Personal Information

As a result of client concerns about contact privacy, eICS has introduced protected personal information with the cloaking of contact phone numbers.

Phone numbers entered in the solution for receiving communications are now hidden from most people's view with a series of asterisks that indicate the information is there but not visible. Administrators and people assigned to incident command positions can still view contact phone numbers.

However, there are new restrictions on assigning contacts to incident positions. Only Facility Administrators, Facility Staff, and those persons already assigned to an incident position can assign other contacts to incident positions. Facility Staff Limited cannot assign themselves to incident positions, they must be assigned.

Automated processes that send notifications via contact phone numbers are completely operational, as per usual.



The screenshot displays the 'Springfield Hospital: Elopement' interface. The 'Contacts' tab is active, showing a list of contacts. The 'Phone' column contains masked phone numbers (*****). A blue arrow points to the masked phone number for 'Skylar, Grace'. A pop-up window titled 'Grace Skylar - Contact Details' is open, showing the full contact information.

Availability/Location	Resource Type	Name/Title	Department/Organization	Phone	Email/Pager/Other
No Response/Unknown change	Other - Internal	Bravo, Johnny	Shady Acres Senior Living	555-555-1234 (preferred)	devnull@juvare.com
No Response/Unknown change	Other - Internal	Contact, External L	Gulf Coast Hospital-Sprngfld	555-555-1234 (preferred)	devnull@juvare.com
No Response/Unknown change	Other - Internal	Bravo, Johnny	Shady Acres Senior Living	***** (preferred)	devnull@juvare.com
No Response/Unknown change	Other - Internal	Contact, External L	Gulf Coast Hospital-Sprngfld	***** (preferred)	devnull@juvare.com
No Response/Unknown change	Other - Internal	Hanson, Frank	The Quarry	***** (preferred)	devnull@juvare.com
No Response/Unknown change	Other - Internal	John, Thomas	County EMS Director	***** (preferred)	devnull@juvare.com
No Response/Unknown change	Administration	Skylar, Grace	Springfield USA	***** (preferred) ***** (Business)	gdsylar@company.com ***** (Text)
No Response/Unknown change	Technicians/C.N.A.	Smith, John L		***** (preferred)	devnull@juvare.com
No Response/Unknown change	Support Services	Wippich, K. Max		***** (preferred) ***** (Business)	devnull@juvare.com

Grace Skylar - Contact Details

Grace Skylar
Springfield USA
Administration

Preferred Contact Information
Phone: *****

Other Contact Information
Business: *****
Email: gdsylar@company.com
Text: *****
Email: devnull@juvare.com