eICS™ 4.6.2 Release Notes

These notes describe highlights of the eICS 4.6.2 release scheduled for Monday, November 30, 2020. More information is available through your solution or by contacting the Juvare Support Center at 877-771-0911 or support@juvare.com.
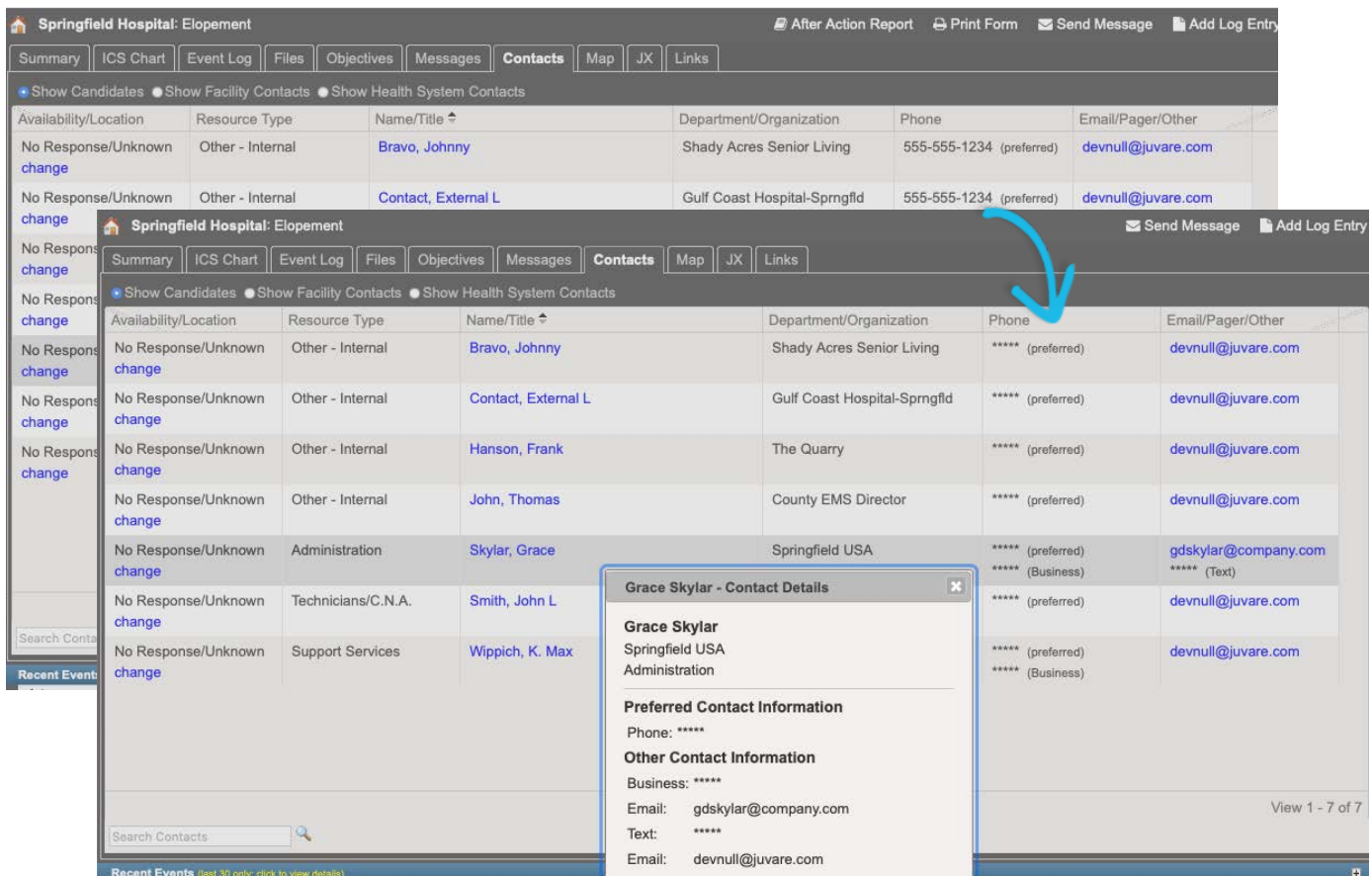
Protected Personal Information

As a result of client concerns about contact privacy, eICS has introduced protected personal information with the cloaking of contact phone numbers.

Phone numbers entered in the solution for receiving communications are now hidden from most people's view with a series of asterisks that indicate the information is there but not visible. Administrators and people assigned to incident command positions can still view contact phone numbers.

However, there are new restrictions on assigning contacts to incident positions. Only Facility Administrators, Facility Staff, and those persons already assigned to an incident position can assign other contacts to incident positions. Facility Staff Limited cannot assign themselves to incident positions, they must be assigned.

Automated processes that send notifications via contact phone numbers are completely operational, as per usual.