PRODUCT ANNOUNCEMENT



Web Version 3.2

This document highlights important release changes to your system. If you have questions about changes not covered in this document, contact your Client Services Manager. Further information can be found in the Online Help.

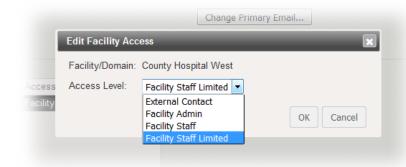
Profile

Added New Facility Staff Role

eICS now offers an additional staff role at the facility level: Facility Staff Limited.

Users who are assigned this new role have most of the same access and permissions as Facility Staff.

They can access and update their profile, be assigned to one or more ICS roles, and access the document library. However, these individuals are not allowed to create incidents.



Response

Improved Voice for Notifications

As of July 25, 2016, the eICS notification system will employ a woman's voice for all voice notifications.