# EMResource<sup>®</sup> Quick Reference Guide



## **Creating Shared Dashboards**

#### Overview

As an administrator with the *Setup Region Views* right, you can create shared dashboards to provide information about the status of resources and events to users in your region.

Shared dashboards are comprised of <u>gadgets</u>, such as *Bed Utilization*, *Numeric Status KPI*, or *Multi-Status Resource Summary*, that retrieve and display information. When selecting a gadget, you decide what information to include and how to present it by specifying the display parameters, which usually requires identifying the <u>resource group</u>.

Resource groups are resources that share one or more characteristics, such as facility type, location, or coalition. Some resource groups are provided, and you can create your own resource groups through **Setup**. An unlimited number of resource groups can be created and resources can belong to any number of groups.

On a shared dashboard, the information displayed in gadgets is filtered according to user rights. This information is automatically updated every time you access the dashboard and every three minutes. For more information about dashboards, go to the <u>Client Hub</u> and see the articles <u>Dashboard Gadgets</u> and <u>Resource Groups</u>.

Setup View	Other Regions E	vent Preferences	s Form Report F	Regional Info	User Link	
Severe Storm Advisory			💰 Car Crash on Highway 5		Jayacin nou	
Region Dashboard			Region Dashboard 🔹	Add Gadget <del>-</del>	Manage Dashboards	Ŧ
Active Events		200	Facility Status for All Hospit	tals	C 0	0
Event ≑	Region ≑	Start Time ≑	Resource ≑	Status ≑		
Car Crash on Highway 5	Springfield, US	2017-03-0	Cape Coral Hospital	Compromis	sed	
Severe Storm Advisory	Springfield, US	2016-06-0	Columbia St. Mary's Hospita	l Normal		ľ
ast Refreshed: 10 Aug 10:18			DeSoto Memorial Hospital	Compromis	sed	
ED's on Advisory		2 * 0	Fawcett Memorial Hospital Last Refreshed: 10 Aug 10:18	Normal		•
	3		Available Burn Beds		C 🕈	e
	0		Name 🌲	Summary	\$	
ast Refreshed: 10 Aug 10:18			Cape Coral Hospital	3		
Emergency Department On D	ivert for All Hos	2 <b>0 0</b>	Columbia St. Mary's Hospita	I 5		
1 5			DeSoto Memorial Hospital	4		
2			Lee Memorial Hospital	4		
Last Refreshed: 10 Aug 10:18			Last Refreshed: 10 Aug 10:18			



#### To Create Shared Dashboards

You can share dashboards with *All Users*, *Selected Roles*, or *Selected Users* in your region. This flexibility allows you to set up custom dashboards for users such as all EMS roles, specific hospital roles, or for users that belong to a specific geographic location, coalition, or health system. At first, shared dashboards appear blank and must be configured by adding gadgets.

1. Point to **Setup** and in the list, click **Dashboards**. The *Dashboard List* opens.

**Note:** Default regional dashboards may be available in this list. Default regional dashboards cannot be edited or deleted, but you can hide them from your users.

- 2. On the right, click **Create Shared Dashboard**. The *Create Shared Dashboard* page opens.
- 3. Enter this information.

Field	Description		
Name	Name you want to use for this dashboard.		
Number of Columns	<ul> <li>Number of columns you want available for displaying and organizing gadgets.</li> <li>Note: Some users may access the solution through a mobile device with a small screen, which might make viewing and navigating information difficult if it appears in more than two or three columns.</li> </ul>		
Active	Whether the dashboard is available to users. This is automatically selected, which indicates the dashboard is <i>Active</i> . Clear the check box to deactivate the dashboard and hide it from users.		
	<b>Note:</b> To work with inactive dashboards, select the <b>include inactive dashboards</b> checkbox on the upper right side of the page.		
Access	Which users have access to the dashboard, including: <b>All Users</b> , <b>Selected Roles</b> , or <b>Selected Users</b> .		

- 4. Click Save. The new dashboard appears in the list.
- 5. Locate the new dashboard and, on that row, click **Configure**. The *Dashboard for* <*Name*> page opens.



### To Create Shared Dashboards (continued)

6. Take any of these actions.

If you want to	Then						
Add a gadget,	a. Click Add Gadget. The Add Gadget window opens.						
	Add Gadget						
							Bed Utilization
		Events	Table of active events by region, including mutual aid regions.	Add			
	Numeric Status KPI	Chart showing the numeric key performance indicator values in red, yellow or green status for the selected resource group. For example, total number of available beds in the region.	Add				
	Multi-Status KPI	Chart showing the multi-status key performance indicator values in red, yellow, or green status for the selected resource group. For example, the number of emergency departments on diversion in the state.	Add				
	Numeric Status Resource List	Table of resources within a resource group that have the selected status; includes the value of the selected status for each resource. For example, hospitals in a FEMA region with 1 or more available burn beds.	Add				
			Cancel				
	<ul><li>Add. The <i><gadget name=""></gadget></i> window opens.</li><li>c. Enter the parameters for that gadget. Click <b>Done</b>.</li></ul>						
Resize a gadget,	Click the lower edge of a gadget and move it up or down to change the height. The width cannot be changed.						
Move a gadget,	Click the gray title bar of the gadget and move it to another position on the dashboard.						
Refresh a gadget,	On the gadget title bar, click the refresh icon.						
	<b>Note:</b> Information displayed in gadgets is automatically updated every time you access the dashboard and every three minutes.						
Adjust the parameters of a gadget,	On the gadget title bar, click the gear icon.						
Delete a gadget,	On the gadget title bar, click the delete icon.						

7. When you are done configuring the dashboard, on the upper right side of the page, click **back**.

For more information, contact your Customer Success Manager or the support desk at 888-735-9559; in the support phone system, press 1 for Client Application Support and then 6 for EMSystems.