

EMTrack[™] Release Notes

These notes describe highlights of the EMTrack 4.2 release that is scheduled for Wednesday, March 20, 2019. Additional details about these and other features are available through your solution. For more information, please contact your Client Success Manager (CSM) or Juvare Support at 877-771-0911 or support@juvare.com.

Real-time Patient Statuses for EMS

Access to real-time EMS transport updates offers valuable insight for emergency medical services (EMS) providers. High-level patient information, including the **Triage Category**, **ETA**, **Alert Type**, **Status**, **Gender**, **Age**, **Destination**, **EMS Agency**, and **EMS Unit**, is summarized on the *Transports* tab to equip providers with the details they need to better manage their EMS services.

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| Transports | History | | | | | | | |
| Triage Category | ETA | Alert Type | Status | Gender | Age | Destination | EMS Agency | EMS Unit |
| Red | 04:46 (6 min) | STEMI | Acknowledged | Male | 40 - 59 YR | (M) Gulf Coast Hospital | Central City EMS | HEMS 3 |
| Unknown | 04:47 (7 min) | STEMI | New | Male | 40 - 59 YR | (M) DeSoto Memorial Hospital | Central City EMS | Medic 6 |
| Green | 04:53 (13 min) | - | Acknowledged | - | - | (M) Lee Memorial Hospital | Central City EMS | Medic 5 |
| Yellow | 04:59 (19 min) | Stroke | New | Female | 60+ YR | (M) Cape Coral Hosp | Central City EMS | Medic 13 |
| Red | 05:06 (26 min) | Trauma | New | Male | 13 - 19 YR | (M) Cape Coral Hosp | Central City EMS | Medic 15 |
| Red | 05:06 (27 min) | Sepsis | Diverted | - | 20 - 39 YR | (M) Cape Coral Hosp | Central City EMS | Medic 22 |
| Yellow | 05:14 (35 min) | - | New | - | - | (M) DeSoto Memorial Hospital | Central City EMS | Medic 2 |
| Yellow | 05:17 (37 min) | - | New | - | - | (M) Gulf Coast Hospital | Central City EMS | Medic 3 |
| Red | - | Trauma | Received | Male | 20 - 39 YR | (M) Gulf Coast Hospital | Central City EMS | ALS 3 |

Audible Incoming Patient Alerts

Hospital personnel can choose to receive audible alerts that notify them about incoming patients. The alert is toggled on or off through *Patient Notification Settings*, by clicking **Enable Advanced IPN alerts**.



Swift Retrieval of Patient Data

On patient intake forms, entering the identification number for a previously-entered patient automatically populates form fields with the patient's details. Enabling EMS to swiftly enter, retrieve, and update patient information through mobile devices reduces redundancy and expands visibility into patient records.

Streamlined Username Requirements

Removing case-sensitive username requirements during log in streamlines access to EMTrack.

Quick Access to EMTrack Lite for Windows

Allowing administrators to download EMTrack Lite from *System Settings* in the web solution and immediately install it on Windows devices facilitates access across platforms.