

Disable Notifications

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At times, receiving notifications about incident objectives might not be necessary or desired. For example, receiving notifications while you have the solution open to implement updates or monitor developments can be overwhelming. In this situation, you can temporarily disable email, voice, and mobile notifications about that particular incident's objectives for the duration of your current eICS session. During this time, you will still see these notifications within the solution and, after you log out, your regular notification settings will automatically resume.

To disable notifications

1. On the *Home* page, point to **Response** and click **Incidents**. The list of incidents page opens.
2. Locate the incident in the list and, on that row, click **View**. The *Incident Dashboard* opens.
3. At the top, click **Disable Notifications**. A warning message opens.
4. Click **Disable Notifications**. The message closes.

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