

ICS Structure

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eICS provides a structure of entities upon which your organization builds its Incident Command System. Entities include domains, facilities, and health systems (or groups of facilities). In addition, libraries (domain and facility) are key components in your Incident Command structure.

Note: Juvare creates domains and health systems, establishes the associations between them, and creates the initial Domain Administrator user account. If you have questions, contact your administrator.

Helpful Links

- [Juvare.com](#)
- [Juvare Training Center](#)
- [Announcements](#)
- [Community Resources](#)

Entities

Domain

Entities that purchase eICS for use at one or more facilities. These can be geographic regions, groups of facilities, or individual facilities.

Properties: Domain ID, Name.

Facility

Entity representing an individual organized unit, such as a hospital, nursing home, or clinic. Each facility is a member of one domain. The facility can be associated with zero or one health system.

Properties: Facility ID, Name.

Health System

Entity representing a group of affiliated facilities. A facility can be a member of only one health system. A health system can span domains. Likewise, a domain can be affiliated with multiple health systems.

Health systems can share users and contacts among facilities and across domains. For example, facility administrators can search for contacts within their facility's health system. Domain administrators can search for contacts across all health systems associated with their domain.

Library

Entity offering an organized set of directories in a hierarchy where a facility or domain stores and shares documentation. Each facility has a document library. Users with the appropriate permissions can create folders within the library, copy and edit folders, build on the default hierarchy, and more. Each domain has a library and can have multiple libraries.

Libraries

The HICS model (Planning, Response, Recovery) calls for preparation of incident command policies and procedures and easy access to them before, during, and after an incident. Electronic ICS provides a comprehensive, web-based document management system and repositories known as Libraries.

Libraries aid you in aspects of each area of incident planning. They serve as repositories for your emergency operations plans and as a means of tracking your organization's compliance with relevant entities.

Libraries are designed to store documents in a document file structure your organization designs and implements based on the industry standards for emergency preparedness and response. Your organization uses its libraries to securely share information with specific groups of users within and outside your organization.

In a library, you can share documents as you might on an Intranet or network. If you have the appropriate permissions, you can also create new folders, upload documents, and more. The library automatically retains and tracks versions of each document, enabling you to view the users who have changed the document and, if necessary, to view a previous version.