

How Do Voice Notifications Appear?

[Home](#) > [eICS](#) > [Community Resources - FAQs](#) > How Do Voice Notifications Appear?



Question

How will incoming voice notifications from the eICS system appear on your phone?

Answer

Incoming calls from eICS appear on your phone as a call from one of these numbers: 916-640-1307 or 470-260-9760.

However, administrators can assign a name to these phone numbers in eICS to better identify the source of voice notification calls. For example, calls may appear to be coming from the **Alert Network**.

Note:

- **Contacts:** We recommend you add the 916-640-1307 and 470-260-9760 numbers to the contact list on your mobile phone to better identify these calls.
- **Administrators:** We recommend you assign a meaningful name to the 916-640-1307 and 470-260-9760 numbers in eICS so that it is easier for recipients to identify these calls.

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