Generated Report Will Not Open?

If you cannot run a report or the report does not open, refer to the following causes and solutions:

Cause	Solution
The browser pop-up blocker is preventing the report from opening.	In order for EMResource to work properly, pop-up blockers must be disabled in your browser or they must be configured with exceptions for your EMResource system at *.intermedix.com. Check your browser's Help system for instructions.
The report is timing out.	Try running a series of shorter duration reports. For example, instead of running the report for an entire month, try generating the report for each week of the month.
You are using Microsoft® Internet Explorer® and its download security settings are incorrect.	Check the download security settings for Internet Explorer. Downloads may not be enabled by default in newer versions of Internet Explorer. If appropriate, change these settings.

Helpful Links

Juvare.com

Juvare Training Center

Announcements

Community Resources