

Generated Report Will Not Open?

[Home](#) > [EMResource](#) > [Community Resources - FAQs](#) > [Generated Report Will Not Open?](#)



If you cannot run a report or the report does not open, refer to the following causes and solutions:

Cause	Solution
The browser pop-up blocker is preventing the report from opening.	In order for EMResource to work properly, pop-up blockers must be disabled in your browser or they must be configured with exceptions for your EMResource system at *.intermedix.com. Check your browser's Help system for instructions.
The report is timing out.	Try running a series of shorter duration reports. For example, instead of running the report for an entire month, try generating the report for each week of the month.
You are using Microsoft® Internet Explorer® and its download security settings are incorrect.	Check the download security settings for Internet Explorer . Downloads may not be enabled by default in newer versions of Internet Explorer. If appropriate, change these settings.

Helpful Links

[Juvare.com](#)

[Juvare Training Center](#)

[Announcements](#)

[Community Resources](#)