

Manage User Event Notifications

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With appropriate rights, you can indicate how users receive event notifications based on the type of event. If the corresponding contact details have been entered for the user, you can choose to have the solution send notifications by email, text, pager, voice, and web page when an event is started, updated, and possibly ended.

If the event is ended quietly, no notifications are sent. Email and text notifications contain high-level details, including the name of the event, the name of the individual who created or edited it, and the affected regions. Offering quick access to the event, the email and text notifications also include a link to the event page in EMResource. For some event types, you can limit notifications to only be sent when the event involves resources with which the user is associated. If this option is supported, the **My Resources Only** checkbox will be visible.

Springfield, USA (DEMO) Setup Users

Heat Advisory Hospital Intoxication Patient Surveillance

Notification Preferences for AllHosp

CANCEL GO TO USER SAVE

Event Notifications

Ad Hoc Event	<input type="checkbox"/> E-mail	<input type="checkbox"/> Text	<input type="checkbox"/> Pager	<input type="checkbox"/> Mobile App	<input type="checkbox"/> Web Page	<input checked="" type="checkbox"/> My Resources Only
Amber Alert	<input type="checkbox"/> E-mail	<input type="checkbox"/> Text	<input type="checkbox"/> Pager	<input type="checkbox"/> Mobile App	<input type="checkbox"/> Web Page	
Disaster Information	<input type="checkbox"/> E-mail	<input type="checkbox"/> Text	<input type="checkbox"/> Pager	<input type="checkbox"/> Mobile App	<input type="checkbox"/> Web Page	
EMR Test event template - Generic Announcement	<input type="checkbox"/> E-mail	<input type="checkbox"/> Text	<input type="checkbox"/> Pager	<input type="checkbox"/> Mobile App	<input type="checkbox"/> Web Page	
Evacuation/Re-Patriation	<input type="checkbox"/> E-mail	<input type="checkbox"/> Text	<input type="checkbox"/> Pager	<input type="checkbox"/> Mobile App	<input type="checkbox"/> Web Page	
Flu Drugs	<input type="checkbox"/> E-mail	<input type="checkbox"/> Text	<input type="checkbox"/> Pager	<input type="checkbox"/> Mobile App	<input type="checkbox"/> Web Page	

For details on automated alerts and notifications, refer to [Notification Types](#).

To manage a user's event notifications

1. In the main menu, click **Setup** and then click **Users**. The *Users List* opens
2. Locate the person and, on that row, click their **Full Name**. The *View User* page opens.
3. Above the *User Profile* section, click **Preferences** and, in the list, click **Notification Preferences**. The *Notification Preferences for (user name)* page opens.
4. Under Event Notifications, for each *Event Type*, select the checkboxes for the Notification Methods you want to enable (for example, **E-mail**, **Text**, **Pager**, **Mobile App**, **Voice**, or **Web Page**).
5. If you want to limit notifications to events that involve their resources, select the **My Resources Only** checkbox.
6. Click **Save**.