

About Resource Statuses

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Updating a status may call for selecting from a predefined set of options, entering a number or free text, or filling out a form to calculate NEDOCS or another saturation score.

You or another authorized individual should update the statuses of your resource and sub-resources (facility, provider, equipment) whenever they change or when the system prompts you to do so. Updating statuses ensures that other users at your location and in your region have the most up-to-date information.

The timing of system prompts depends on your local policy.

Helpful Links

- [Juvare.com](#)
- [Juvare Training Center](#)
- [Announcements](#)
- [Community Resources](#)

Day-to-day Reporting

Resources' operational and other critical statuses are the most likely candidates for being included in one or more Views. For example, hospital resources would report their current Emergency Department (ED) Status. An aeromedical agency is likely to indicate vehicle availability.

	Springfield County	Emergency Dept.	ED Wait Time
	Care Hospital	Open	15
	County Hospital North	Open	45
	County Hospital South	Resource Limitations	65
	Springfield Hospital	Open	17
	Springfield Hospital West	Open	13

Other less critical statuses are not generally included in Views, but are available for viewing and updating from the resource's details page.

MCI	Status	Comment	Last Update
1. MCI Red	1		24 Jun 13:38
2. MCI Yellow	2	Overflow from County...	24 Jun 13:38
3. MCI Green	0		24 Jun 13:38
ED Wait Time	15		24 Jun 16:04

Overdue Statuses

Your administration can specify that certain statuses must be updated on a regular or predefined basis. If your resource's status update is overdue, the status date is in red in the Last Update column of the View pages.

Last Update	By User
28 May 16:59	Neor Oran
28 May 17:00	Neor Oran
23 Jun 16:33	Azure
20 Jun 08:57	Azure
24 Jun 11:27	Azure

In addition, point to the status; a pop-up window opens showing the date and time of the last update and that it is overdue.

Resource Limitations	25	25	Yes	15
Open	25	25	Yes	15
Last Update: 24 Jun 11:27 (01:41↑) Overdue				
Updated By: Azure B. Aqua				
Comment: Equipment failure				
Open	--	--	--	--
Open	11	12	Yes	17

If you are authorized and required to update a status, the system will prompt you. If a status update is due and you attempt to perform another action, the system automatically takes you to the Update Status page first so that you can provide the update.

If you are not using EMResource when an update is due, the system prompts you about these updates the next time you log in.

Event Reporting

Event statuses allow you to report on situations specific to the type of event. For example, for mass casualty incidents your organization may report the status of patients by triage category. In addition, you might report on the availability of specific equipment or your facility's decontamination capacity.

Note: If an event ends while you are in the process of using the Update Status page, changes you make to any of its statuses will not be retained. EMResource displays a message indicating that the event ended.

You can also create ongoing events for non-emergency situations. For instance, you can track bed counts, with each status representing the bed availability in a specific unit or ward.

Refer also to [Update Event Statuses](#).

Data Types

The information you select or enter depends on the kind (type) of data requested. If the status was set up as a:

- Multiple choice list; select the appropriate status from the pick list.
- Number field; enter a number in the space provided.
- Free text field; enter an appropriate word, number, or phrase in the space provided.
- [Saturation score](#) field; enter responses to the questions shown. When you complete your responses, click Calculate. The system calculates the score and displays it for this resource's status.
- [NEDOCS calculation \(saturation score\)](#) field; enter numbers in the fields shown. When you complete your responses, click Calculate. The system calculates the score and displays it for this resource's status.

Following is an example of a page used to update a resource's status:

Childrens Hospital

Select the statuses to update (unchecked ones will not be changed):

☒ **ED:** The current capability of the ED to accept patients.

☐ **Closed:** The ED cannot accept patients.

☒ **Open:** No limitations

☐ **Resource Limitations:** Can accept patients however the indicated limitations exist.

Comment:
Open

[Show All Statuses](#)

If you want to view and potentially update more statuses for this resource, click the Show All Statuses link (just above the Save button or on the right side of the page).

Authentication

Your region may require you to provide further authentication before you can update the status. In this case, enter the name (not the username or ID) and password for the user who is currently logged in to EMResource.

User Verification *required to complete edits

Your Name:	<input type="text"/>	Password:	<input type="password"/>	<input type="button" value="Save"/>	<input type="button" value="Cancel"/>
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