

About Views

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Views are pages that provide an overview of a region's resources and their corresponding statuses.

Every region has a default view. Your region probably has a number of other views configured, some or all of which may be available to you. In addition, each user can create their own custom view.

Refer to the following topics for information on these views:

- [Region Views](#) - your administrator may have set up one or more views for this region and given you access to them
- [Map](#)
- [Custom](#) - one per user
- [Other regions](#)

Keep in mind that EMResource is highly customizable. This topic covers general elements in the view pages. Your region's page configuration and naming conventions may differ from those presented here.

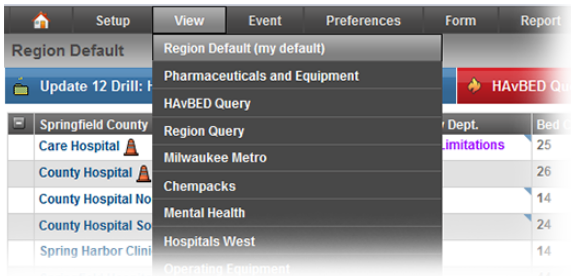
Helpful Links

- [Juvare.com](#)
- [Juvare Training Center](#)
- [Announcements](#)
- [Community Resources](#)

Your Default View

Every user has a default view. When your administrator set up your user account, they chose a default view for you. You can change your default view [preference](#) at any time. You can keep your assigned view, create a [custom view](#) and make it your default, or change your default to any of the other views in your region to which you have access.

When you open the **View** menu, **(my default)** appears behind the name of your default view.



If you have access to more than one region, you can specify a default view for each. Your selected default view for the last region you logged into is the first page you see when you log in.

Refer also to [changing your default view](#).

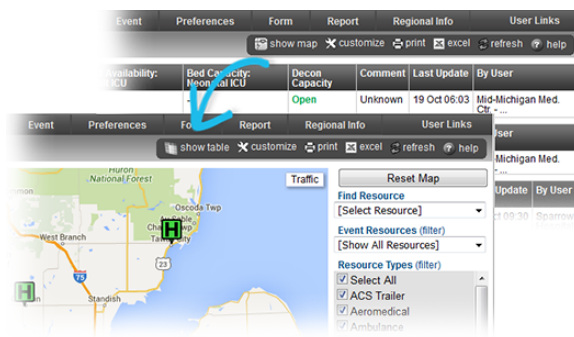
Region Default View

Every region has a default view, and every user in the region has access to it. This is the default view for all new users; as such, it is the first page they see when they log in for the first time.

Region	Emergency Dept.	Bed Capacity	Monitored Beds	Peds	ED Wait Time	NEDOCs
Springfield County	Resource Limitations	25	25	Yes	15	--
Care Hospital	Resource Limitations	26	27	Yes	--	--
County Hospital	Resource Limitations	--	--	--	20	607 - Busy
St. Matthews	Resource Limitations	--	--	--	--	--
City Metro	Emergency Dept.	Stroke Interventional	Bed Capacity	ED Wait Time	NEDOCs	
Columbia Hospital	Open	Unavailable	--	12	216 - Disaster	
Memorial Lutheran Hospital	Open	--	--	4	--	
Sinai Samaritan Medical Center	Open	Available	--	6	89 - Busy	
St. Francis Hospital	Open	Available	--	0	20 - Normal	

Options

A number of options and actions may be available to you, depending on your access rights. In addition to the standard Map view, available in the **View** menu, you can see any view in map format by clicking the **show map** option. To return to the default format, click **show table**. You can quickly return to your default view from any page by clicking the home icon in the menu bar.



You have the option to [print](#) and [export](#) the views to which you have access. For more information on options and elements within a view, refer to [User Interface](#).

Type and Status

Resources are grouped by resource type and each type appears in its own section in the table. Each resource occupies a row in the table.

Region	Emergency Dept.	Bed Capacity	Monitored Beds	Peds	ED Wait Time	NEDOCs
Springfield County	Resource Limitations	25	25	Yes	15	--
Care Hospital	Resource Limitations	26	27	Yes	--	--
County Hospital	Resource Limitations	--	--	--	20	607 - Busy
St. Matthews	Resource Limitations	--	--	--	--	--
City Metro	Emergency Dept.	Stroke Interventional	Bed Capacity	ED Wait Time	NEDOCs	
Columbia Hospital	Open	Unavailable	--	12	216 - Disaster	
Memorial Lutheran Hospital	Open	--	--	4	--	
Sinai Samaritan Medical Center	Open	Available	--	6	89 - Busy	
St. Francis Hospital	Open	Available	--	0	20 - Normal	

Your administration developed these resource types, defined the resources that belong to each, and determined the detail (columns) that would appear in each table. The resource's row always contains its name and statuses. A resource's status can report its level of operation, diversion/facility status, bed availability, or response unit availability. Your region defined the statuses that are appropriate for the resource type.

If a resource's status is overdue, the status date is in red in the **Last Update** column of the page. This column is not available in summary style pages.

Last Update	By User
28 May 16:59	Neor Oran
28 May 17:00	Neor Oran
23 Jun 16:33	Azure
20 Jun 08:57	Azure
24 Jun 11:27	Azure

Your administration defined certain rules for updating statuses and if/when they are considered overdue. For example, users may be required to update the status at a specific time every day or a specific status may be set to expire after a certain period of time.

If you are authorized and required to update that resource's status, when you log in, take some other action in the application, or the screen refreshes, the system automatically takes you to the Update Status page so you can update that resource.

Definitions

Some column headers and cell content are links to additional information. In the following example, **Emergency Dept.** is the name of the status column.

Region Default		
Update 12 Drill: High Acuity Alert Update Now	HAYBED Query	
Springfield County	Emergency Dept.	Bed Capacity
Care Hospital	Resource Limitations	25
County Hospital	Open	26
County Hospital North	Open	14
County Hospital South	Open	--
Spring Harbor Clinic	Open	--

When you click the column header, the *Definition* window opens showing the status options available for this resource type and what each means.

Emergency Dept.	Bed Capacity	Monitored Beds	Peds	ED Wait Time
Resource Limitations	25	25	Yes	15
Open	26	27	Yes	--
Open	26	27	No	42

Definition close

Emergency Dept.

Definition: Emergency Department Status

- Closed:** NOT currently accepting any EMS traffic
- Open:** Accepting all EMS traffic
- Resource Limitations:** ED resource limitations - please list in comments section

In the page example above, **Springfield County** is the name of this resource type. When you click that column header, the Resource Type Definition window opens showing the definition of this type of resource.

Detail/Comment

Pop-up detail windows are also available for some data elements in the view pages. If a cell contains a resource's status, point to the cell; a pop-up window opens showing the last update date/time and the user who updated the status.

A small blue triangle in the upper right corner of a cell indicates a comment exists for that status. Point to that status, and the detail pop-up window opens also. It shows the user who last updated this resource and the comment they entered.

Open	14	4	No	42	--
Open	24	9	--	65	--
Open	Last Update: 24 Jun 13:13				
Open	Updated By: Azure B. Aqua				
Open	Comment: Traffic decreased; normal operations				

In addition, some views may include the **Comment** column, which shows all comments associated with any status type that appears in the view. A resource may note that they have resource limitations due to equipment problems.

Emergency Dept.	Comment
Resource Limitations	Equipment failure
Open	
Open	MCI; surge in clients
Open	Traffic decreased; normal operations
Open	

Status Type Summary

The *Status Type Summary* section can appear at the bottom of a view. When present, it shows the totals for some or all numeric status types included in the view.

Summary	N/A
Air EMS	Flight
Air Care 1	On Scene
Air Care 2	Out of Service
Life Flight 30	Available
Life Flight 45	Available
Status Type Summary	
ED Wait Time	270
Flu Pts	15

This section is present when the view:

- Is configured to show the summary section.
- Contains at least one numeric status type that is configured to show the summary total in views.

When it is present in a view, it also appears in a snapshot of that view:

Air EMS	Flight	Comment
Air Care 1	On Scene	Hwy 34 @ Main St.
Air Care 2	Out of Service	Weather
Life Flight 30	Available	
Life Flight 45	Available	

Status Type Summary	Total
ED Wait Time	270
Flu Pts	15

In addition, when a view includes information from more than one region, the section indicates the source region where appropriate. The region is not listed for totals for the region you are currently viewing.

Springfield Hospital view		
Summary		24
RETAC 2		
Clear Creek		
City Metro		ED Wait Time
General Hospital		45
Summary		45
Status Type Summary		Total
Bed Capacity: Med Surg (Springfield, USA (DEMO))		3
Bed Capacity: OR (Springfield, USA (DEMO))		20
Bed Capacity: Psych (Springfield, USA (DEMO))		7
Burn Beds		14
ED Wait Time		69