

# Need to Refresh the Page?

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## Question

Does it help to manually update pages in eICS to make sure the information is current?

## Answer

You can manually refresh pages in eICS by pressing **F5** on your keyboard, however we do not recommend using the refresh option because automatic updates are scheduled.

- During an active incident, eICS automatically updates information on the incident dashboard every 45 seconds.
- At other times, eICS automatically updates information on all pages every 3 minutes.

### Helpful Links

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