

About eICS - Juvare Exchange

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Juvare Exchange is the first-of-its-kind collaborative incident management network that connects government agencies and departments, private organizations, corporations, and healthcare facilities in real time. By eliminating organizational silos and optimizing information sharing, Juvare Exchange fosters scalable coordination for local, state, regional, and national emergency response to more effectively save lives, protect property, and strengthen brands.

Juvare Exchange is comprised of networks. JX networks consist of members that can be participants, JX user groups, and in some cases other JX networks. Network members see information that anyone in Juvare Exchange chooses to share with their network. Administrators can request membership in JX networks for the participants, JX user groups, and networks they manage.

Administrators determine if information about their facilities is shared with Juvare Exchange. People with assigned rights to create and update incidents and log entries can choose to share that information with Juvare Exchange. Other people see the information you share through Juvare Exchange when a participant, JX user group, or JX network to which they belong is a member of a network with which you share data. In Juvare Exchange, network data can be filtered to limit or expand the data on your dashboard.

To help you better understand Juvare Exchange and how to use it, the central concepts are defined below.

Dashboard

The dashboard is the main page in Juvare Exchange. It provides a view of key indicators such as status summaries, geographic data, and important alerts. Information on the dashboard comes from JX networks that share information with you (through your participant, JX user groups, or JX networks) and the filters you apply on network data.

Directory

The directory is a list of participants and networks that are connected through Juvare Exchange.

JX User Groups

JX user groups are groups of people, within a domain or region, that have access to Juvare Exchange for viewing and interacting with shared data. JX user groups are configured across roles and facilities, allowing you to create focused groups that can be added to different JX networks and therefore, access different data.

Members

Members are participants, JX user groups, and other JX networks that belong to a network.

JX Networks

At the heart of Juvare Exchange is a system of networks. JX networks are comprised of participants, JX user groups, and other networks, and they define the entities with whom you want to share information.

Participants can create networks that connect their own facilities, as well as networks that bring diverse entities within a city, state, or region together. Participants can also request membership in JX networks created by someone else. Only network members see shared information.

In the JX Network Management window, there are three tabs:

- **Managed Networks** are networks that you or another administrator in your organization created. As the network owner, you can edit these networks to change the name or add and remove members.
- **Connected Networks** are networks in which you, through your participant, JX user groups, or JX networks, belong as a direct or indirect member.
- **All Networks** are networks that are currently registered in Juvare Exchange.

Participants

Participants are agencies, states, organizations, and corporations that belong to Juvare Exchange. When a participant is selected as a network member, all JX user groups that belong to that participant are included.

Sources

Sources indicate from where the data originates. For example, clicking a status summary opens a details window with information about available statuses or types of information, and whether the data is coming from Juvare Exchange or another provider.

Status Summaries

Status summaries are presented on the dashboard to keep you informed about critical information such as significant incidents, activated jurisdictions, weather alerts, emergency department statuses, available beds, and health advisories.