

Patient Statuses

[Home](#) > [EMTrack](#) > [EMTrack Patients](#) > Patient Statuses



A number of factors determine a patient's status, including their location, transportation situation, and more. The following table defines patient-related statuses:

Status	Description
Record: active, archived, or deleted	Client records are active within the system until such time as they are archived or deleted. Archiving retains the record but removes it from incident views and dashboards. In general, delete is reserved for client records that were created by mistake.
Tracking	At Location indicates the client is currently at (received at) a physical location, site, or facility. Transporting indicates the client is physically being moved from one location, site, or facility to another. No Longer Tracking indicates the client is released from care (discharged) and is no longer being tracked.
Location: current location or transportation status	These include at the incident site, en route to a facility, acknowledged as transporting, received at a facility, transferred to another facility, and discharged (no longer being tracked).

In addition, a client is considered "encountered" when they are or have been cared for at a facility. For example, a client who arrived at an ED has been encountered by that hospital.

A patient's transfer status is used in combination with the tracking status to determine their current situation. For example:

Transfer Status	Tracking Status	Definition
Acknowledged	Transporting	Patient is physically being transferred from one location, site, or facility to another and the destination has acknowledged the incoming patient.
Holding for Destination	At Location	Patient is currently at a location waiting to be transported to an unknown location. The transportation unit has been assigned.
Holding for Transportation	At Location	Patient is currently at a location waiting to be transported to a known location. The transportation unit is not known.