Update Your User Account

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Your system administrator determines if you, as a user, can update your own account.

To update your user account

- On the upper left, click your username. The *User Account* page opens.
 Review and update this information.

Field	Description	Valid Values
User name	Name or email address that the user needs to enter to log in.	200 alphanumeric and special characters
Old Pass word	Existing password that the user needs to enter to log in.	50 alphanumeric and special characters.
New Pass word	New password that the user needs to enter to log in.	50 alphanumeric and special characters. Note: Passwords are case sensitive. Note: Don't add this information if you do not want to change your existing password.
Conf irm pass word	New password that the user needs to enter to log in.	50 alphanumeric and special characters.
Prim ary Email	User's primary email address.	Email account where the user can receive and retrieve notifications. For example, aaa@aa.com
Seco ndar y Email	User's secondary email address.	Additional email account where the user can receive and retrieve notifications. For example, aaa@aa.com Note: Click the add icon to add the address to the list of emails. Repeat this step if you want to add more email addresses to the account.
		Tip : To remove an email from the list of additional emails, click the email address and then click the delete icon.
UI Lang uage	Language in which the default user interface content appears for the user.	List of languages enabled for your solution. Note: When the UI language is changed, the solution automatically refreshes to reflect the changes and the user can immediately work in the updated solution.
For mat Loca le	System Locale that defines the separators system uses for dates, numbers etc.	Note: Change it if you need to work on different not solutions default time zone Note: When the Format Locale is changed, the solution automatically refreshes to reflect the changes and the user can immediately work in the updated solution.

Helpful Links

Juvare.com

Juvare Training Center

Announcements

Community Resources

Time Zone	Time zone solution is working on.	List of Time Zones Note: Change it if you need to work on different not solutions default time zone. Note: When the Time Zone is changed, the solution automatically refreshes to reflect the changes and the user can immediately work in the updated solution.
Real name	User's first and last name.	200 alphanumeric and special characters
Loca tion	User's assigned work location.	200 alphanumeric and special characters
Offic e Pho ne	Phone number at the user's work location.	+#-###-###
Mobi le Pho ne	User's mobile phone number.	+#-###-###
Depa rtme nt	User's department at work.	200 alphanumeric and special characters
Orga nizat ion	User's work organization.	200 alphanumeric and special characters
Supe rvisor	User's supervisor at work.	First and last name
Atta chm ent	Any file related to the user that you want to attach to their account.	< 10 MB in size
Com ments	Additional information about the user or their work situation.	200 alphanumeric and special characters

3. Click Save.