

eICS Release Notes

[Home](#) > [eICS](#) > [Community Resources - General](#) > [eICS Release Notes](#)



- [eICS Release Notes](#)
- [Ad-Hoc Notifications Plug-In Release Notes](#)

Release notes are PDF documents that cover the new features and enhancements associated with a specific release of the product.

eICS Release Notes

In general, anyone can access product announcements to learn about the most recent new or enhanced system functions. The announcements appear in reverse chronological order, with the most recent appearing at the top.

Release	Date	Summary
4.52 Release Notes	Dec 2022	Completed migration to Juvare Login Services.
4.20 Release Notes	Oct 2022	Introduced text message consent management and several resolutions.
4.19 Release Notes	Jun 2022	Resolved issues with authentication provider syncing and iOS mobile device notification sounds.
4.18 Release Notes	May 2022	Enhanced contact upload and report. Resolved issue that affected phone numbers with recent area code changes.
4.17 Release Notes	May 2022	Enhanced incident messaging and facilities. Resolved synchronization of incidents between eICS and EMResource.
4.16 Release Notes	Feb 2022	Introduced response options to email and text notifications, targeted response options, and domain notification variables.
4.15 Release Notes	Dec 2021	Enhanced features around facility contacts and contact lists.
4.14 Release Notes	Sep 2021	Enhanced features around consent for text messaging.
4.13 Release Notes	Jul 2021	Introduced the use of objective templates as Job Action Sheets.
4.12 Release Notes	May 2021	Introduced pagination on Resource Requests and Incident Messages.
4.11 Release Notes	Apr 2021	Introduced new email addresses, self assignment of Facility Staff Limited, and filtering contacts by role.
4.10 Release Notes	Feb 2021	Enhanced resource requests.
4.8 Release Notes	Jan 2021	Added new filters on the Activity Log Report. Introduced Juvare Login Services.
4.7 Release Notes	Dec 2020	Introduced Juvare Notifications (aka Ad-hoc Notifications) premium add-on.
4.6.2 Release Notes	Oct 2020	Introduced protected personal information.
4.6.0 Release Notes	Sep 2020	Introduced hierarchical levels into the structure of incident management for the Coordinated Response module. Added new filtering capability to the Incident Event Log.

4.5.1 Release Notes	Jul 2020	Enhanced the capabilities associated with the Event Log tab on the Incident Dashboard to improve overall solution performance. Added the ability to send Resource Requests to Juvare Exchange. Resolved performance issue.
4.5 Release Notes	Jun 2020	Updated Facility types to sync with JX facility types and updated field requirements for incident locations shared with JX. Updated account settings and added hierarchical permissions. Resolved performance issues.
4.4.7 Release Notes	May 2020	Created new text (SMS) delivery option and added security message for email and text delivery. Added new template for domain notifications and streamlined Plan Summary options. Updated account settings and resolved performance issues.
4.4.6 Release Notes	Mar 2020	Improved display time for the Event Log screen, updated system response across multiple incident screens, and resolved issues impacting ICS Chart tab functionality.
4.4.4 Release Notes	Feb 2020	Updated the configuration for creating new accounts and modified the format of After Action Reports for FEMA compatibility.
4.4.2 Release Notes	Dec 2019	Updated the Contact Profile to Optimize Notifications.
4.3.5 Release Notes	Sep 2019	Improved text and voice notifications.
4.3 Release Notes	Jul 2019	Introduced Juvare Exchange, the first-of-its-kind collaborative incident management network, and updated the create incident process.
4.2 Release Notes	Apr 2019	Added OpenID External Authentication and PIN Login for mobile.
4.1 Release Notes	Dec 2018	Introduced new HVA features and Coordinated Response for mobile.
4.0 Release Notes	Oct 2018	Introduced Coordinated Response add-on, with resource requests, as well as Juvare Branding. Improved HVA accuracy by including external incidents.
3.11 Release Notes	Jun 2018	Added HVA Report for Groups and other enhancements to improve usability.
3.10 Product Announcement	Mar 2018	Improved the HVA dashboard and reports, added Event Log entry types, and introduced the ability to disable incident notifications and sort objectives with the "not started" status.
3.9 Product Announcement	Jan 2018	Introduced the Hazard Vulnerability Analysis (HVA) tool, and updated the display and/or selection of Improvement Plan items, contacts on the depth chart, and end-incident notifications.
3.8 Product Announcement	Oct 2017	Completed updates and enhancements to simplify processes such as adding objectives to the After Action Reports for drills, uploading contacts, and differentiating active versus inactive groups.
3.7 Product Announcement	Sep 2017	Completed enhancements to objectives, in Planning and Response, and added options to the configuration of voice notifications at the facility level.
3.6 Product Announcement	Jul 2017	Added features and improvements on objectives, including templates, identification numbers, commenting on status updates, and custom statuses. Also updated the Incident Objectives Report, After Action Report, map icons, and aspects of group messaging. Added the Objective Status History Report.
3.5 Product Announcement - Addendum	Mar 2017	Improved incident messaging with a new message notification, message subject, message counter, and converting a message into an objective.
3.5 Product Announcement	Mar 2017	Introduced the After Action Report and allowed Domain Administrators to add their details to the Contact Us window.
3.4 Product Announcement	Dec 2016	Upgraded how Library and Incident documents are handled and adjusted the default assignment of incident objectives.
3.3 Product Announcement	Sep 2016	Added photographic attachments to messages and transitioned to the client hub for product support.
3.2 Product Announcement	Jul 2016	Added the Facility Staff Limited role and a voice notification improvement.
3.1 Product Announcement	May 2016	Enhanced Plan copy options, including the option to copy candidates from one plan to another; added the character count to incident description fields; converted new areas of the system to the proposed new user interface; and included a comparison of the existing and new interfaces.
3.0 Product Announcement	Jan 2016	Introduced the proposed new user interface and applied to a subset of these features in the Planning area; enhanced how event information is displayed on the incident dashboard Event Log.

Ad-Hoc Notifications Plug-In Release Notes

Release	Date	Summary
1.30 Release Notes	Jan 2022	Completed various enhancements.
1.29 Release Notes	Dec 2021	Enhanced features related to viewing notification recipients and sorting notifications.
1.27 Release Notes	Oct 2021	Completed various enhancements.
1.26 Release Notes	Feb 2021	Introduced an antivirus scan for enhanced security.
1.23 Release Notes	Aug 2021	Enhanced features related to sent notification archives.
1.22 Release Notes	Jul 2021	Completed various enhancements.
1.21 Release Notes	Jul 2021	Introduced test notifications and recorded voice messages.
1.20 Release Notes	Jun 2021	Enhanced features related to notification type, stopping a notification, and displaying the sender name.
1.19 Release Notes	May 2021	Introduced follow-up notifications and other improvements.
1.18 Release Notes	May 2021	Enhanced features related to notification templates and reports.
1.17 Release Notes	Apr 2021	Introduced email attachments and canceling scheduled notifications.
1.16 Release Notes	Apr 2021	Introduced email as a delivery method and the escalation delivery process.
1.14 Release Notes	Feb 2021	Introduced notification validity, preview, and recipient selection.
1.13 Release Notes	Feb 2021	Introduced notification templates and various user experience improvements.